STATE OF INDIANA)) SS:	IN THE ELKHART CIRCUIT COUL	RT COL
COUNTY OF ELKHART)	CAUSE NO. 20C01 08 10 /	11094
			FILED
IN RE: PARKLAND PLASTICS	, INC.) AVC NO. 08-020	OCT 2 0 2008
Respondent.	OE VOL		CLERK ELKHART CIRCUIT COURT

ASSURANCE OF VOLUNTARY COMPLIANCE

The State of Indiana, by Attorney General Steve Carter and Deputy Attorney

General Thomas Irons, and the Respondent, Parkland Plastics, Inc., enter into an

Assurance of Voluntary Compliance ("Assurance") pursuant to Indiana Code § 24-5-0.5
7.

This Assurance shall not be considered an admission of a deceptive act for any purpose; however, any violation of the terms of this Assurance constitutes *prima facie* evidence of a deceptive act. This Assurance is entered into without any adjudication of any issue of fact or law, and upon consent of the parties.

The parties agree:

- Respondent is an Indiana corporation engaged in the solicitation and sale of wall and ceiling panel products to consumers and has a principal place of business located in Elkhart County at 104 Yoder Drive, Middlebury, Indiana 46540.
- 2. The terms of this Assurance apply to and are binding upon Respondent, its employees, agents, representatives, successors, and assigns. However, it is understood by the parties that the terms of this Assurance shall not apply to and are not binding upon Respondent's independent contractors.

- 3. Respondent acknowledges the jurisdiction of the Consumer Protection

 Division of the Office of the Attorney General to investigate matters hereinafter

 described, pursuant to the authority of Ind. Code §4-6-9-4 and Ind. Code §24-5-0.5-1 et

 seq.
- 4. Respondent acknowledges it has been advised that the Attorney General's role in this matter is to serve as counsel for the State of Indiana and that the Office of the Attorney General has not given Respondent any legal advice regarding this matter. Respondent expressly acknowledges the Office of the Attorney General has previously advised the Respondent to secure legal counsel prior to entering into this Assurance for any legal advice Respondent requires.

Definitions

- 5. The term "Product" as used in this Assurance means and includes
 Respondent's wall and ceiling products including, but not limited to, the following:
 PLAS-TEX NRP; PLAS-TEX Polywall; PLAS-TEX Silk; Duro-Therm; InsuleX; Duro-Therm Lite; Duro-Lam; Duro-Lam Lite; Spectra Tile Finale; Spectra Tile Millennium;
 Spectra Tile Mystique, Spectra Tile Repertoire; PolyMAX Wainscot; and Duro-Base.
- 6. The term "Testing Protocol" as used in this Assurance means and includes a generally accepted procedure that results in and reports a smoke development index as well as a flame spread index for a particular product tested, and specifically includes, but is not limited to, the following: the Tunnel Test; ASTM E 84; UBC 8-1; NFPA 255; and ANSI/UL 723.
- 7. The term "Classification System" as used in this Assurance means and includes a generally accepted system of classifying a particular product as Class A, Class

- I, Class B, Class II, Class C or Class III based on the smoke development index and flame spread index generated and reported by the Testing Protocol.
- 8. The term "Class" means and includes a Product's classification as Class A Class I, Class B, Class II, Class C or Class III under the Testing Protocol's Classification System.
- 9. The terms "Represent", "Represents", and "Representing" as used in this Assurance means and includes dissemination of information by Respondent either orally or in writing or via electronic means, including but not limited to any written, printed, typed, or other graphic or photographic representation or reproduction of any nature, advertising or promotional flyers, brochures, mailers, articles, literature, specifications, warranties, installation instructions, user guides, labels and packaging used for retail sale, test reports referring to surface burning characteristics or flame spreads or smoke development, and advertising or information or promotional material on Respondent's websites or in trade magazines.

Specific Injunctive Provisions

- Within one hundred and eighty (180) days of the execution of thisAssurance, Respondent agrees to be in compliance with each of the following provisions:
- a. Respondent will not Represent that a Product is of a particular Class unless the values for the Product's flame spread index and smoke development index obtained and reported from the Testing Protocol meet the criteria of the Class as provided by the Testing Protocol's applicable Classification System;¹

¹ For example, if the Testing Protocol on a particular Product resulted in a flame spread index of 75 and a smoke development index exceeding 450, and the following Classification System was applicable, Respondent would not Represent the Product as having either a "Class C" flame spread rating or a "Class C" smoke development rating.

- Respondent will not Represent that a Product has undergone and passed or
 otherwise met the Testing Protocol or refer to the Testing Protocol unless the Product has
 been properly classified in accordance with the Testing Protocol's applicable
 Classification System;
- c. Respondent will not Represent a Product is of a particular Class unless it meets the numerical ranges for flame spread and smoke development for that particular Class as provided by the Testing Protocol's applicable Classification System;
- d. Respondent will not Represent a Product as Class C or Class II
 unless the flame spread and smoke development indices generated by the Testing
 Protocol fall within the flame spread and smoke development indices for a Class within
 the Testing Protocol's Classification System;
- e. Respondent will not Represent or refer to "ASTM E-84", "Class A", "Class B", "Class C", "Class I", "Class II", "Class III", "Class A Flame Spread", "Class B Flames Spread", "Class C Flame Spread", "Class I Flame Spread", "Class II Flame Spread", "Class III Flame Spread", "Flame Spread ASTM E 84 Class A", "Flame Spread ASTM E 84 Class B", "Flame Spread ASTM E 84 Class C", "Flame Spread ASTM E 84 Class I", "Flame Spread ASTM E 84 Class II", "Flame Spread ASTM E 84 Class II", "Flame Spread ASTM E 84 Class II", "Flame Spread ASTM E 84 Class B", "Flammability ASTM E-84 Class B",

Classification	Flame Spread Index	Smoke Development Index
A	0-25	0-450
В	26-75	0-450
С	76-200	0-450

"Flammability ASTM E-84 Class C", "Flammability ASTM E-84 Class I", "Flammability ASTM E-84 Class III", "Class A Fire Rating", "Class B Fire Rating", "Class C Fire Rating", "Class I Fire Rating", "Class III Fire Rating", "Pass ASTM E-84 Class A", "Pass ASTM E-84 Class B", "Pass ASTM E-84 Class C", "Pass ASTM E-84 Class I", "Pass ASTM E-84 Class II" and/or "Pass ASTM E-84 Class III" in connection with a Product unless the values of the flame development index and the smoke development index generated from the Testing Protocol meet all criteria of a particular class under the Testing Protocol's applicable Classification System;

11. Within one hundred and eighty (180) days of the execution of this Assurance, Respondent will submit to the Office of the Attorney General a sworn statement certifying that the specific injunctive provisions of this Assurance have been satisfied.

General Injunctive Provisions

- 12. Respondent, in soliciting and/or contracting with consumers, agrees to refrain from Representing the subject of a consumer transaction has sponsorship, approval, performance, characteristics, accessories, uses, or benefits it does not have, which Respondent knows or reasonably should know it does not have.
- 13. Respondent, in soliciting and/or contracting with consumers, agrees to refrain from Representing that the subject of a consumer transaction is of a particular standard, quality, grade, style, or model, if it is not, which Respondent knows or reasonably should know it does not have.

- 14. Respondent, in soliciting and/or contracting with consumers, agrees to refrain from Representing that Respondent has a sponsorship, approval, or affiliation in a consumer transaction it does not have, and which the Respondent knows or reasonably should know it does not have.
- 15. Respondent, in soliciting and/or contracting with consumers, agrees to comply with the Deceptive Consumer Sales Act, Ind. Code § 24-5-0.5-1, et seq.
- 16. Subsequent to submitting the sworn statement referred to in paragraph 11 above, Respondent agrees to allow the Office of the Attorney General access to relevant and non-privileged information, records, testing reports, etc. within the control of Respondent to ensure compliance with the specific and general injunctive provisions described in paragraphs 10, 12, 13, 14 and 15 of this Assurance.

Additional Provisions

- 17. Upon execution of this Assurance, Respondent shall immediately pay costs in the amount of One Thousand Five Hundred Dollars (\$1,500.00) to the Office of the Attorney General.
- 18. Respondent shall not represent that the Office of the Attorney General approves or endorses Respondent's past or future business practices, or that execution of this Assurance constitutes such approval or endorsement.
- 19. The Office of the Attorney General shall file this Assurance with the Circuit Court of Elkhart County. The Court's approval of this Assurance shall not act as a bar to any private right of action.

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DATED this	11	day of _	CTOSEV	, 2008.

STATE OF INDIANA

STEVE CARTER

Attorney General of Indiana

By:

Thomas Irons

Deputy Attorney General

Atty. No. 19822-49

Office of the Attorney General 302 W. Washington, 5th Floor

Indianapolis, Indiana 46204 Telephone: (317) 233-9923

RESPONDENT

Parkland Plastics, Inc.

By Charles O. Yoder, President

day of October

2008.

Judge, Elkhart County Circuit Court

Distribution:

Tom Irons Office of Attorney General Consumer Protection Division 302 W. Washington St., 5th Floor Indianapolis, IN 46204

Jeffrey L. Lund Yoder, Ainlay, Ulmer & Buckingham, LLP 130 North Main Street P.O. Box 575 Goshen, Indiana 46527-0575

CCS ENTRY FORM Circuit ELKHART SUPERIOR COURT

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CAPTION:	STATE OF INDIANA	OCT 2 0 2008
	v. PARKLAND PLASTICS, INC.	CLERK ELKHART CIRCUIT COURT
The activity o (CCS):	of the Court should be summarized as follows on the Chrono	ological Case Summary
	State of Indiana, by Deputy Attorney General Thomas E. In nd Assurance of Voluntary Compliance.	rons, files an
Submitted by	<u>:</u>	
Indiana Gove Indianapolis, Telephone: 3 Party Represe *********	22-49 shington Street rnment Center South, 5th Floor IN 46204-2770	*****
[] Placed	d in case filed	
[] Disca	rded after entry on the CCS	
[] Maile	ed to all counsel by: Counsel Clerk Court	
[] There	is no attached order; or	
The a DATE:	ttached order shall be placed in the RJO: Yes [] No APPROVED Judge, Piki	art Superior Court

IN THE ELKHART SUPERIOR COURT SS: COUNTY OF ELKHART CAUSE NO. 20C01 O8 10 MI 0 94 FILED Respondent. APPEARANCE BY ATTORNEY IN CIVIL CASE Party Classification: Initiating The undersigned attorney now appears in this case for the following party: State of Indiana The undersigned attorney information for service as required by Trial Rule 5(B)(2) and for case information as required by Trial Rules 3.1 and 77(B) is as follows: Name: Thomas E. Irons Address: Office of the Attorney General Indiana Government Center South AUC NO. 08-020 OCT 2 0 2008 CLERK ELKHAR CIRCUIT COURT The undersigned attorney now appears in this case for the following party: State of Indiana Atty. No.: 19822-49 Phone: (317) 233-9923 Indiana Government Center South Fax: (317) 233-4393
IN RE: PARKLAND PLASTICS, INC. Respondent. APPEARANCE BY ATTORNEY IN CIVIL CASE Party Classification: Initiating 1. The undersigned attorney now appears in this case for the following party: State of Indiana 2. Applicable attorney information for service as required by Trial Rule 5(B)(2) and for case information as required by Trial Rules 3.1 and 77(B) is as follows: Name: Thomas E. Irons Address: Office of the Attorney General AVC NO. 08-020 OCT 2 0 2008 CLERK ELKHAR CIRCUIT COUR State of Indiana Applicable attorney information for service as required by Trial Rule 5(B)(2) and for case information as required by Trial Rules 3.1 and 77(B) is as follows: Name: Thomas E. Irons Atty. No.: 19822-49 Phone: (317) 233-9923
Respondent. APPEARANCE BY ATTORNEY IN CIVIL CASE CLERK ELKHAR CIRCUIT COUR Party Classification: Initiating 1. The undersigned attorney now appears in this case for the following party: State of Indiana 2. Applicable attorney information for service as required by Trial Rule 5(B)(2) and for case information as required by Trial Rules 3.1 and 77(B) is as follows: Name: Thomas E. Irons Atty. No.: 19822-49 Address: Office of the Attorney General AVC NO. 08-020 OCT 2 0 2008 CLERK ELKHAR CIRCUIT COUR Atty. No.: 19822-49 Phone: (317) 233-9923
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Address: Office of the Attorney General Phone: (317) 233-9923
302 W. Washington Street, 5th Floor Computer Address: n/a Indianapolis, Indiana 46204
3. There are other party members: Yes No _X
4. If first initiating party filing this case, the Clerk is requested to assign this case the following Case Type under Administrative Rule 8(b)(3):Miscellaneous
5. I will accept service by FAX at the above noted number: Yes No _X
6. This case involves support issues: Yes No _X
7. There are related cases: Yes No _X
8. This form has been served on all other parties. Certificate of service appears below: Yes No _X

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9. Additional information required by local rule: N/A

STEVE CARTER Indiana Attorney General

By:

Thomas E. Irons Deputy Attorney General Attorney No. 19822-49

Office of the Attorney General Indiana Government Center South 302 West Washington Street, Fifth Floor Indianapolis, Indiana 46204 (317) 233-9923